



ZenBees Psychiatry and Wellness Services, LLC.

Frederick location: 180 Thomas Johnson Drive, #100, Frederick, MD 21702

Easton location: 7 S Park Street, Easton, MD 21601

Phone: 410-693-7401

Fax: 534-429-4341

Email: Zb@zenbeespsychiatry.com

Contact us:

ZenBees Psychiatry & Wellness Services LLC.

**Frederick Location: 180 Thomas Johnson Drive, Suite 100,
Frederick MD 21702**

Easton Location: 7 S East Street, Easton, MD 21601

Contact US: 410-693-7401

or 240-673-2535

Fax: 534-429-4341

Email: zb@zenbeespsychiatry.com Or intake@zenbeespsychiatry.com

Office hours:

Mondays- Fridays 09:00 am – 05:00 pm

Saturday: appointment only -telehealth - limited availability/provider

Sunday: appointment only -telehealth - limited availability/provider

Appointments: We encourage you to be responsible of keeping track of your appointment. **We reserve the right to charge for no show and appointment not canceled at least 48 hours in advance.** *No show and late cancellation will be billed as full fee and are not covered by your insurance.* Please save your cancelling message to avoid charges. Any patient with 3 no-show appointments will be discharged. Any patient with a lapse in treatment of 6 months or longer with no attempt to schedule a follow up appointment will be discharged. Patient requesting to start services again will be assessed on a case-by-case basis.

Inclement Weather: In case of inclement weather, please watch local news for the list of local closing. Our clinic will follow the Frederick Public School closing policy. Our office status will be update on our website. Please call our office and check prior to leaving your house.

Communication: Patients can also send the clinician an email/message via patient portal. NO text message will be accepted for medication request or appointment cancellation. Please be mindful that email is not an appropriate way to communicate confidential or urgent information. We cannot ensure that email messages will be received or responded in a timely fashion.

If your call is an emergency, please contact 911 immediately. Emergency psychiatric services are provided by all local hospitals through their emergency room and do not require appointment. Emergency room physicians can contact your provider at any time so please provide them with his/her contact information.

